

CRUISE DESTINATION HARDANGERFJORD

Facts & Facilities



Port of Eidfjord | Port of Ulvik

Cruise Destination
 Hardangerfjord



MEMBER OF
Cruise Norway 

CONTENTS

EIDFJORD CRUISE PORT	4
TECHNICAL INFORMATION	5
MAP OF EIDFJORD PORT	6
MAP OF TOWN CENTER	7
RULES AT PORT	8
HARBOUR PRICES	9
THE ENVIRONMENTAL PORT INDEX	10
WASTE HANDLING AT EIDFJORD CRUISE PORT	11
DISTANCE TABLE / MAPS	12
PORT OF ULVIK	14

EIDFJORD CRUISE PORT - HARDANGERFJORD

Eidfjord is located in the innermost part of the famous Hardangerfjord. The cruise port is located in the centre of Eidfjord and offers the very best and safest conditions.

Eidfjord has a population of around 950. We are a thriving community and enjoy the fjord and mountains throughout the year. Hardangerfjord is the second longest fjord in Norway, 179 km – also called the Queen of the Fjords.

Vøringsfossen waterfall has been Norway's most visited natural attraction for a long time.

Until 2024 there will be construction on the viewpoints at Fossatromma to make this attraction one of three national tourist icons in Norway! The work has been ongoing for a few years now and the new view points by Fossli Hotel and the step bridge crossing above the waterfall are already finished. The construction will never disturb the normal tourist traffic. The Hardangervidda plateau and the Hardangerfjord are well-known far beyond Norway's borders.

Due to the mild climate the region is also the orchard of Fjord Norway – here we grow apples, plums, pears and cherries. The blossom season in May/June is unique – the mountain sides are covered in white, pink and red flowers, from the white snow at the top down to the blue fjord. July – October is the harvesting season for fruit, sweet cherry and cider festivals in the small villages along the fjord.

Eidfjord offers a unique natural environment. With large contrasts and small distances you can experience the most and best of what Norway has to offer. Our visitors can find peace and quiet in the natural environment, in addition to visiting many of our attractions or joining many of our adventures and activities. Eidfjord is the gateway to the Hardangervidda, the largest high mountain plateau in Europe and Norway's largest national park.

Welcome to annual events and festivals in Eidfjord: National Day (May 17th), Local Food Festival (spring and autumn), Midsummer Night (June 23rd), Hardangerjøkulen Ultra - 100K (July), Norseman Xtreme Triathlon (August), Hardangervidda Marathon (Aug/Sept) and Hardanger Music Festival (Autumn).



The HARDANGER BRIDGE, which opened in August 2013, has made Eidfjord easier to access. It is a 2 lane suspension bridge with sidewalks for pedestrians and bikers. The main span is 1310 meters and the total length is 1380 m. The air draft is 55 meters. The bridge is the longest suspension bridge in Norway.

PORT OF EIDFJORD - TECHNICAL INFORMATION

Length quay:	120 meters
Depth of quay:	10,7 meters
Height of quay:	3,11 meters at chart datum 0, or approx. 2,20 meters at medium water level.
Able to handle ships:	up to 350 + meters in length
Air Draft:	55 meters
Water supply:	Capacity per tonne, approx 70 m ³ per hour.
Number of hoses:	2 hoses



Waste disposal:	Yes, but has to be booked 24 hours in advance.
Customs:	Tollvesenet i Bergen, tel.: (+47) 55 57 37 00
Tugboat:	No
Supplies:	Yes, by agent
Bunkers:	No
IMO no.	NOEDF - 0001
Port ID no.	273119
UN locator	NOEDF
Port Channel	VHF - 12
ISPS regulations:	Yes, Eidfjord Cruiseport is ISPS approved safety level 1

NAMES & CONTACTS

visiteidfjord.no

Visit Eidfjord KF
Eidfjord Cruise Port / Tourist information
Ostangvegen 23, N-5783 Eidfjord, Norway
Phone: (+47) 53 67 34 00
Website: visiteidfjord.no
E-mail: turistinfo@visiteidfjord.no

CONTACT PERSON

CEO: Inge Tangerås
Phone: (+47) 98 20 67 67 | (+47) 53 67 34 00
E-mail address: inge@visiteidfjord.no

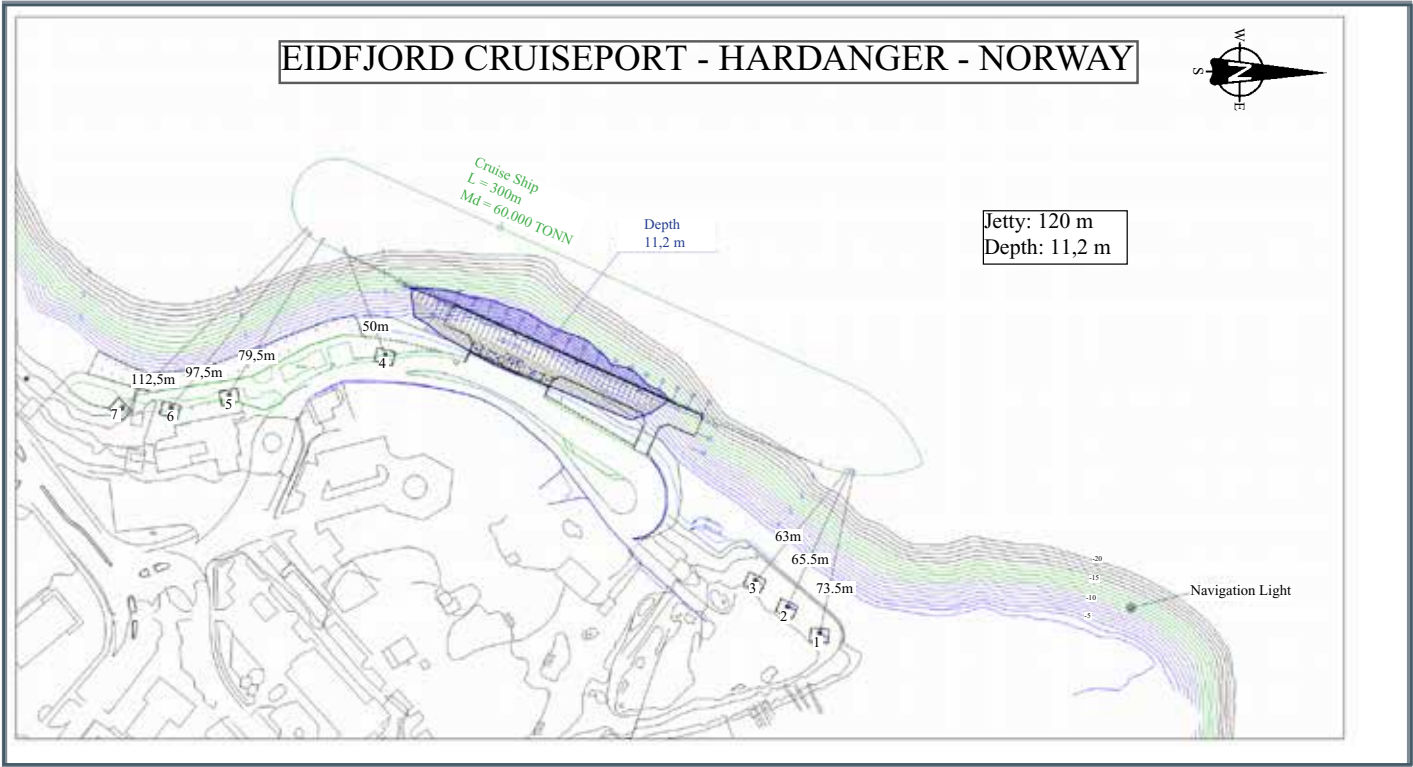
GENERAL INFORMATION

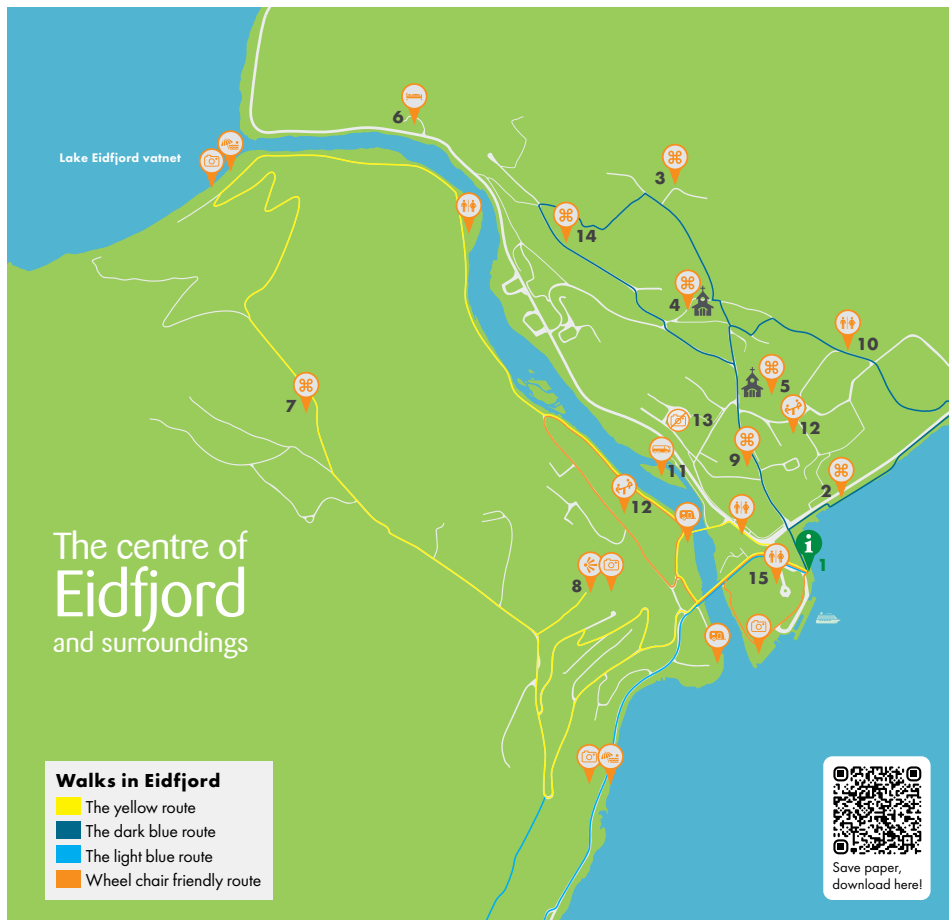
Local time (+/- GMT): +1 GMT

PFSO

Terje Monsen
Phone: (+47) 41 55 23 18
E-mail address: cruise@visiteidfjord.no

PORT OF EIDFJORD - MAPS





- 1 Tourist information
- 2 The knitted trees
- 3 Tråagarden Farm & Farm Shop
- 4 Eidfjord Old Church
- 5 Eidfjord New Church
- 6 Kvamsdal Pensjonat
- 7 Burial mound from the Iron- and Viking ages
- 8 Hodna - view point
- 9 Ravenheart Viking Exhibit
- 10 Public toilet outside the fire station (open daytime during the summer season)
- 11 Bus parking
- 12 Playground
- 13 Private playground, no photo zone
- 14 Solveigs tiny gallery
- 15 Public toilet

THE YELLOW ROUTE on the map takes you to the graves from the Iron- and Viking ages (7) on the Hæreid mountain plateau appr. 100 metres above sea level. This is the largest prehistoric burial ground in Western Norway. During your roundtrip you'll get to a very nice viewpoint of the fjord from Hodna (8). Starting point: By the bridge. Duration: 75-90 minutes.

THE DARK BLUE ROUTE on this map takes you to the churches (4 + 5) in Eidfjord, the new church from 1980 and the old, mideavel St. Jacobs church built in 1309 (closed). Visit Tråagarden Farm (3). Experience local farm traditions and livestock. Farm shop with local cider and apple juice from Draopar. Visit Ravenheart Viking Exhibit (9) on your way back. These are both open on most days with cruise ships. Duration: appr. 60 min.

THE LIGHT BLUE ROUTE continue your trek from the yellow route. The route goes from Hereidsvegen on to a rough path with great fjord views, thereafter steep down to a residential area and further on along the fjord back to the center. This route is a bit more difficult than the other routes. Duration: appr. 60 min.

- | | |
|----------------------------|-----------------------------------|
| Public toilet | Viewing point |
| Accommodation | Beach |
| Camping/RV parking | Places to visit |
| Information | Bus parking |
| Cruise port | Playground |
| Photo spot #eidfjord frame | Private playground, no photo zone |



- 1 Tourist information
- 2 Park with beach-volleyball court and a 5 meters tall swing
- 3 Du & Jeg clothing and gift shop
- 4 Væringfoss Hotel
- 5 Vik Pensjonat & Hytter / Vik Café & Bakeri
- 6 Eidfjord Hotel / Knaus Restaurant & Bar
- 7 Bergslien Turisheim
- 8 Bruheim Camping
- 9 Kjærtveit Camping
- 10 YX-Eidfjord gas station
- 11 Burger og Brus fast food / public toilet
- 12 Fjell & Fjord Kafé og Kremmeri
- 13 Anchalees Thai Food
- 14 Sjel & Gane bar and restaurant
- 15 Ravenheart Viking Exhibit
- 16 Bus stop
- 17 Coop Prix grocery store
- 18 Joker grocery store / post office
- 19 Mangfaldet gift & souvenir shop
- 20 Dolce Vidda iskremeri
- 21 Doctor
- 22 Nils Bergslien art gallery / public toilet
- 23 Sculpture park
- 24 Eidfjord Auto Rent
- 25 Charging stations for electric cars
- 26 Bus parking
- 27 Fjåk Chocolate shop

- | | |
|----------------------------|-------------------|
| Public toilet | Charging stations |
| Accommodation | Bus stop |
| Camping/RV parking | Bus parking |
| Restaurants | Doctor |
| Information | Post office |
| Cruise port | Shop |
| Marina | Viewing point |
| Gas station | Beach |
| Public park | Places to visit |
| Photo spot #eidfjord frame | Car rental |

RULES AT PORT

ETA	We prefer ETA after 9 am and no use of outdoor PM/radio before 9 am. In general we appreciate limited use of outdoor PM while docking in Eidfjord and no use of outdoor PM or horn after 7 pm
Washing/painting	To be agreed in advance. No spill. Not on Sundays or public holidays
Grinder/rust picker	Not allowed
Scrubbers	Open loop not accepted. Eidfjord cruise port follows the national guidelines.
Spray painting	Not allowed
Maintenance	To be agreed in advance
Diving/hull inspection	To be agreed in advance
Drills	Not before 10.00 or after 18.00. Not on Sundays or public holidays.
Ship's whistle	For normal manoeuvring or emergencies. Farewell signal before 7 pm or in agreement with PFSO
Sail away music	Not allowed on open decks
Music when berthed	Very low volume only. Not allowed on public holidays.
Public outside announcement	Avoid public announcement outside, except in case of emergencies.
Lifeboat/rescue boat	To be agreed in advance
Tender boat	To be agreed in advance
Ships own rib/kayak tours	Activities must comply with Norwegian laws. Speed restriction acc. to regulations in municipality of Eidfjord. Limit 5 knts in inner harbour. We strongly recommend to use local companies offering these activities.
Organised bike tours	Activities must comply with Norwegian laws. Groups of maximum 10 bikers due to safety along the road. We strongly recommend using a local guide and/or local companies offering these activities.
Number of ships in port	The infrastructure capacity ashore may limit the number of ships at port per day. We will avoid anchoring in the future.
Number of passengers	The infrastructure capacity ashore may limit the number of passengers in port per day Pay attention and please sail slowly through the Hardangerfjord. Enjoy your stay in Eidfjord!

RATES FOR CRUISESHIPS AT EIDFJORD CRUISE PORT 2025

ALL RATES ARE EXCL. VAT AND VALID FOR UP TO A 24-HOUR PERIODE.

As of 01.01.2022 we've introduced environmentally differentiated fees based on EPI - Environmental Port Index on all rates except for water supply. The deadline for reporting is 72 hours.

There might be some additional costs if we're required to comply to the shipping company's health protocols. This may consist of additional staff at the port or other unforeseen costs.

Rates alongside quay	NOK
Fairway dues per GRT	0,07 (min. NOK 150 pr. call)
Quay dues per GRT (incl. mooring)	1,80
ISPS & passenger fee per pax	25
Rates at anchor	NOK
Fairway dues per GRT	0,07 (min. NOK 150 pr. call)
Service fee per pax	59
Fixed rate for prep. work	1750
Water supply	NOK
Water per m ³	29,5

Cancellation fee (not applicable in case of force majeure):

18 months before the confirmed call:	10% of the regular quay dues
12 months before the confirmed call:	20% of the regular quay dues
6 months before the confirmed call:	30% of the regular quay dues
7 days before the confirmed call:	50% of the regular quay dues
48 hours before the confirmed call:	100% of the regular quay dues



The security crew at the Eidfjord Cruise Port:
Terje Monsen and Leiv Henry Sæbø



Photo: Heidi Kvamsdal

THE ENVIRONMENTAL PORT INDEX

The Environmental Port Index is founded upon a sophisticated calculation for the environmental impact of ships, which has been developed in collaboration with DNV and numerous shipping industry experts.

A unique reporting tool was then built around the calculation, with the aim of empowering ship owners and port operators to increase their operational efficiency while reducing their impact on the environment.

EPI Benefits: Cleaner water, fresher air, and a greener footprint for our industry; the Environmental Port Index has the potential to enhance the quality of life of everyone around the world. And in addition to locally and globally felt environmental benefits, the EPI opens up opportunities to deliver direct economic and ethical benefits, for ship owners and port operators alike.

Read more at <https://epiport.org>

Cruise ships shall report data from their call at port to epi@dnv.com no later than 72 hours after departure. This data will be used to allocate an EPI score, ranging from 0 (worst) to 100 (best). A change in % will be calculated using the following formula, and will apply on all rates except for water supply.

The following EPI will apply for 2025:

DESCRIPTION	SCORE	FORMULA	SURCHARGE/DISCOUNT
Break-even point, surcharge vs. Discount:	40		
At a score	< 40	$(40 - \text{EPI score}) * 3.75 / 100$	Max. 150 % surcharge
At a score	> 40	$(40 - \text{EPI score}) / (3.0 * \text{EPI score})$	Max. 20 % discount

Notes:

- If a ship fails to report data, it will be allocated a score of 0.



Photo: Heidi Kvamsdal

WASTE HANDLING AT EIDFJORD CRUISE PORT - SEASON 2025

(rates for 2026 may change due to changes in BIR's rates)

Eidfjord Cruise Port is co-operating with BIR Voss Hardanger AS, in handling waste disposal. BIR offers a waste disposal and treatment facility in Voss, around 50 kilometres from Eidfjord.

Eidfjord Cruise Port offers cruiseships waste disposal services during 2025 at the following terms and prices:

RECEIPT AND PROCESSING

Waste	NOK 2490 pr. tonne including disposal fee
Food waste	NOK 2490 pr. tonne
Glass and metal packaging	NOK 630 pr. tonne
Plastic (delivered in bags)	NOK 0
Paper and cardboard, mixed	NOK 645 pr. tonne
Electrical waste products	NOK 0
Hazardous waste (oil, spirits, paint)	NOK 18 pr. kg
Sorting	NOK 1005 pr. hour

TRANSPORTATION

Based on meeting each docking vessel with mobile waste treatment facility.

1 unit 22-41 m³ container of waste.

1 unit 22m³ container including containers of different sorted materials.

For example: 4 x 660 litres food waste.

4 x 660 litres glass and metal packaging.

1 x Euro pallet with frame for hazardous waste.

Cardboard in rolls and plastic can be put in at the end.

It is important that the waste is well sorted. If additional sorting is required, an additional fee will be charged according to the extra time taken to sort the material.

TRANSPORTATION FEES

Container placed on quay before arrival with a minimum of 24 hours notice, incl. 1 hour waiting time: NOK 6100

Waiting time per hour exceeding 1 hour:

- by 1 container NOK 1330

- by 2 containers NOK 1450

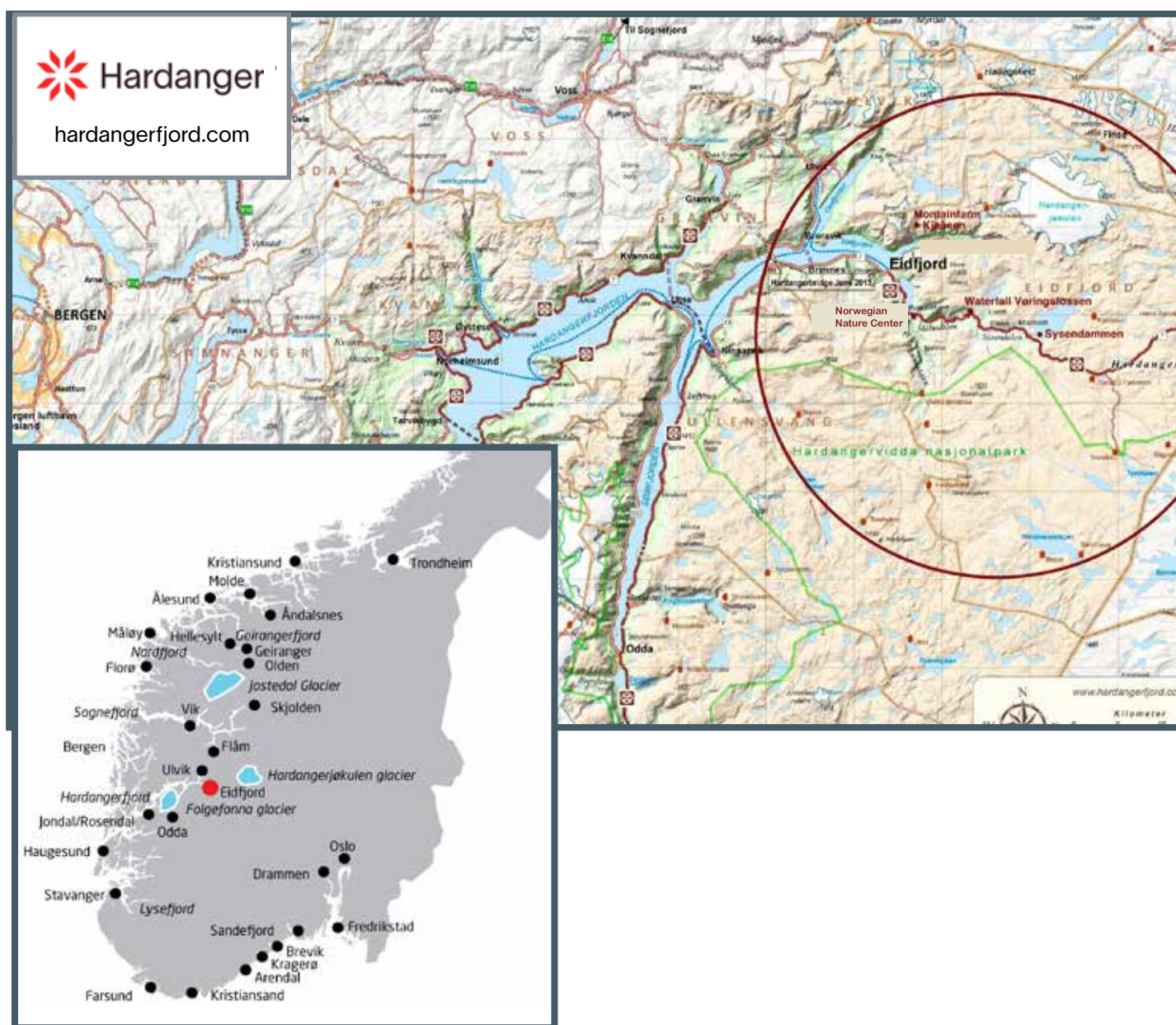
Extra for Saturday and Sunday pr. hour: NOK 430

Containers will be placed at a stipulated location on the quay, and the vehicle that will take the containers will be available. Any questions related to booking should be addressed to: Terje Monsen, cellphone (+47) 41 55 23 18.

All rates are excl. VAT.

We reserve ourselves the right to change the rates if the costs should increase.

NORWAY AND HARDANGERFJORD MAPS



From EIDFJORD cruise port	Km	Directions:
Kjeåsen mountain farm	12	Fv 103 in direction Simadal
Norwegian Nature Centre	7	Rv 7 in direction Oslo
Vøringsfossen waterfall	20	Rv 7 in direction Oslo
Sysendammen	30	Rv 7 in direction Oslo
Geilo	90	Rv 7 in direction Oslo
Lofthus	40	Rv 7, Rv 13 in direction Bergen/Odda
Voss	55	Rv 7, Rv 13, Ev 16 in direction Bergen
Flåm	114	Rv 7, Rv 13, E 16
Bergen	153	Rv 7, Rv 13, E 16

Marstein Plt- Eidfjord: 105 NM
Skudefjord Plt-Eidfjord: 120 NM

Various informations:
Nautical miles inner passage.
Distance Eidfjord to Ulvik 10 n.miles
Distance Vardø to Murmansk 109 n.miles.
Distance to Brønnøysund 24 n.miles longer via Ut-torget, Bridgeheight 31 m.
Distance to Tromsø 15 n.miles shorter via Hekkingen/Sandnessund, Bridgeheight 41 m.
Distance Fugleøykalven to Longyearbyen 523 n.miles.

PORT OF ULVIK



Photo: Visit Hardangerfjord

THE PEARL OF HARDANGER

In Ulvik the tourism has been a permanent fixture of daily life for more than 150 years. The warm summers, the tranquility and lush nature have attracted holiday-makers for generations. Ulvik offers an active holiday with a number of outdoor activities. Farm visits and excursions by coach and fjord cruisers are also included in our shore-ex menu. Ulvik and Hardanger, being the orchard of Norway, are famous for the fruit blossom in May. From June until late October we harvest sweet cherries, plums, pears and apples. Take a stroll through the compact village centre where you will find public services, shops, hotels and cafes as well as different exhibitions of arts and crafts. Shopping of high quality local products can be done at the Tourist Office and at local shops.



Quay	Water depth	Length	Height	Fenders	Shore Power	Grey Water	Max Ship size
Anchorage	30-100 m				No	No	
Tenders	4-10 m	12.5 m	50 cm	Small	No	No	N/A

RATES FOR CRUISESHIPS IN ULVIK 2025

Landing Fee	NOK
The landing fee is per passenger based on the total number of passengers on board the ship.	46
Fairway dues	NOK
Fairway dues per GRT	0,07 (min. NOK 150 pr. call)
ISPS service	NOK
Price per person per hour (Normally 1-2 service/security crew in port)	600



PORT OF ULVIK

Visiting address:

Promenaden 2 – NO-5730 Ulvik

Mail: trine@fjordtindhoteles.no

Website: brakanes-hotel.no

Phone: Trine Utne-Bacorn, + 47 47 64 89 80

Distance to village centre: 200 m

DOCKING INFORMATION

Landing largest ship: No limitations

Air draft: 55 m

Tidal movement: 0.5 – 1 m

Terminal contact: Trygve Vik, Technical Director
+ 47 40 00 71 86, trygve.vik@ulvik.kommune.no

TERMINAL FACILITIES (TURNAROUND)

Restrooms: Yes, at Brakanes hotel

Wi-Fi Service: Yes, at Brakanes hotel

Taxi

Distance to airport: 157 km – Bergen airport

Flesland

PORT SERVICES

Crew facilities: Wi-Fi at Brakanes hotel

VAT refund: Yes, at Brakanes hotel

SECURITY & ENVIRONMENT

Fenced terminals (ISPS) ISPS approved

NOx -regulations: National standard

Max ships per day: No limitation

Max pax per day: No limitation

ANCHORAGE

Max GT: No

Type of bottom: Sand

Minimum depth: 50 m

Distance from anchorage to tender pier:
50–300 m, depending on vessel.

TOURIST INFORMATION

Visiting address: Tyssevikvegen 9-11

Postal address: NO-5730 Ulvik

E-mail: visitulvik@ulvik.kommune.no

Phone: +47 400 07 199

Web: visitulvik.no

Distance from port: 200 m

WELCOME TO HARDANGERFJORD

visiteidfjord.no | visitulvik.no



Photo: Benjamin Dalby



Photo: Tor Hveem



Photo: VisitHardangerfjord



Photo: Benjamin Dalby



Photo: VisitHardangerfjord



Photo: Benjamin Dalby



Photo: Ravenheart Hardanger



Photo: Jostein Vedvik



Photo: Viktorija Valliomyte



Photo: Silje Brandsdal



Photo: Heidi Kvamsdal



Photo: Jostein Vedvik