

CRUISE DESTINATION

HARDANGERFJORD

Facts & Facilities



Port of Eidfjord | Port of Ulvik

CONTENTS

EIDFJORD CRUISE PORT	4
TECHNICAL INFORMATION	5
MAP OF EIDFJORD PORT	6
MAP OF TOWN CENTER	7
RULES AT PORT	8
HARBOUR PRICES	10
THE ENVIRONMENTAL PORT INDEX	11
DISTANCE TABLE / MAPS	12
PORT OF ULVIK	14

EIDFJORD CRUISE PORT - HARDANGERFJORD

Eidfjord is located in the innermost part of the famous Hardangerfjord. The cruise port is located in the centre of Eidfjord and offers the very best and safest conditions.

Eidfjord has a population of around 950. We are a thriving community and enjoy the fjord and mountains throughout the year. Hardangerfjord is the second longest fjord in Norway, 179 km – also called the Queen of the Fjords.

Vøringsfossen waterfall has been Norway's most visited natural attraction for a long time.

The construction of the viewpoints and the parking area at Fossatromma was completed in September 2024, making this attraction one of Norway's three national tourist icons! The project had been ongoing for several years, and now the new viewpoints by Fossli Hotel and the spectacular step bridge crossing above the waterfall are fully open to visitors. The Hardangervidda plateau and the Hardangerfjord continue to draw visitors from far beyond Norway's borders.

Due to the mild climate the region is also the orchard of Fjord Norway – here we grow apples, plums, pears and cherries. The blossom season in May/June is unique – the mountain sides are covered in white, pink and red flowers, from the white snow at the top down to the blue fjord. July – October is the harvesting season for fruit, sweet cherry and cider festivals in the small villages along the fjord. Eidfjord offers a unique natural environment. With large contrasts and small distances you can experience the most and best of what Norway has to offer. Our visitors can find peace and quiet in the natural environment, in addition to visiting many of our attractions or joining many of our adventures and activities. Eidfjord is the gateway to the Hardangervidda, the largest high mountain plateau in Europe and Norway's largest national park.

Welcome to annual events and festivals in Eidfjord: National Day (May 17th), Local Food Festival (spring and autumn), Midsummer Night (June 23rd), Hardangerjøkulen Ultra - 100K (July), Norseman Xtreme Triathlon (August), Hardangervidda Marathon (Aug/Sept) and Hardanger Music Festival (Autumn).



The HARDANGER BRIDGE, which opened in August 2013, has made Eidfjord easier to access. It is a 2 lane suspension bridge with sidewalks for pedestrians and bikers. The main span is 1310 meters and the total length is 1380 m. The air draft is 55 meters. The bridge is the longest suspension bridge in Norway.

PORT OF EIDFJORD - TECHNICAL INFORMATION

Length quay:	160 meters
Depth of quay:	10,7 meters
Height of quay:	3,11 meters at chart datum 0, or approx. 2,20 meters at medium water level.
Able to handle ships:	up to 350 + meters in length
Air Draft:	55 meters
Water supply:	Capacity per tonne, approx 70 m ³ per hour.
Number of hoses:	2 hoses



Waste disposal:	Yes, but has to be booked 24 hours in advance.
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Customs:	Tollvesenet i Bergen, tel.: (+47) 55 57 37 00
Tugboat:	No
Supplies:	Yes, by agent
Bunkers:	No

IMO no.	NOEDF - 0001
Port ID no.	273119
UN locator	NOEDF
Port Channel	VHF - 12

ISPS regulations:	Yes, Eidfjord Cruiseport is ISPS approved safety level 1
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NAMES & CONTACTS

visiteidfjord.no

Visit Eidfjord KF
Eidfjord Cruise Port / Tourist information
Ostangvegen 23, N-5783 Eidfjord, Norway
Phone: (+47) 53 67 34 00
Website: visiteidfjord.no
E-mail: turistinfo@visiteidfjord.no

CONTACT PERSON

CEO: Inge Tangerås
Phone: (+47) 98 20 67 67 | (+47) 53 67 34 00
E-mail address: inge@visiteidfjord.no

GENERAL INFORMATION

Local time (+/- GMT): +1 GMT

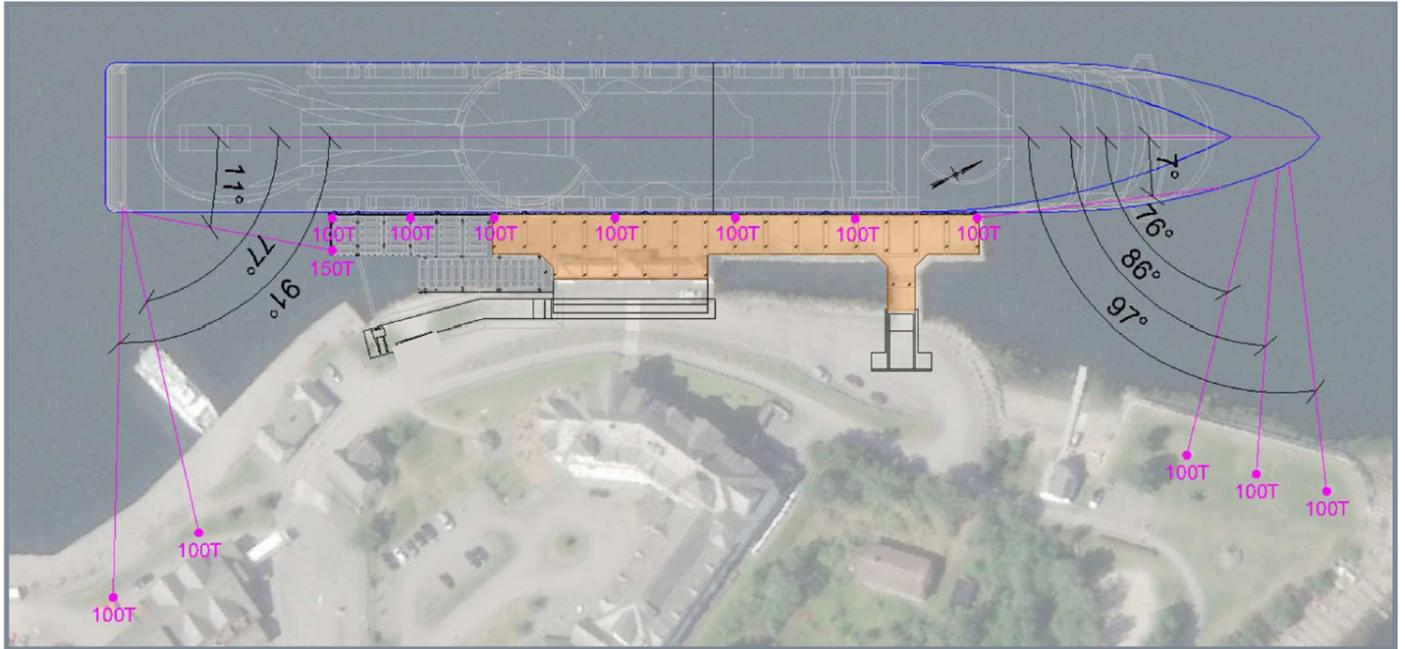
PFSO

Terje Monsen
Phone: (+47) 41 55 23 18
E-mail address: cruise@visiteidfjord.no

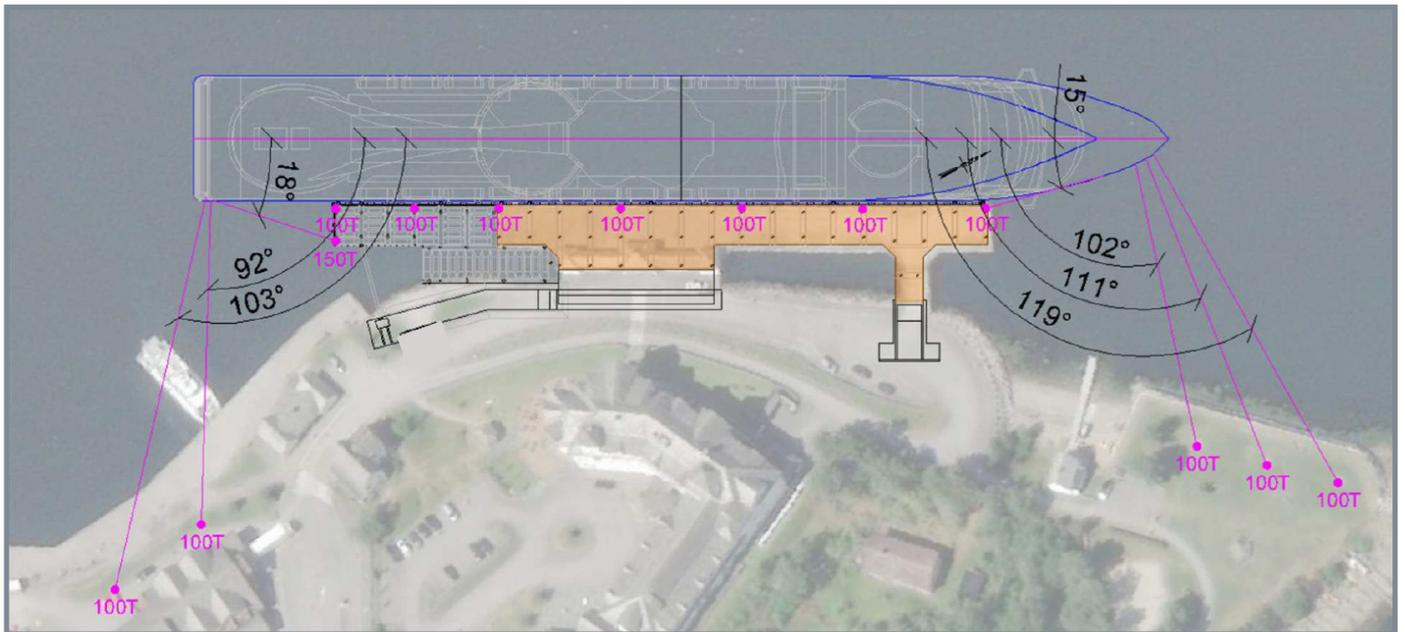
PORT OF EIDFJORD - MAPS

The colored quay indicates the existing structure, while the uncolored section shows a 40-meter extension, scheduled for completion by 30 April 2026. The new total length will be 160 meters.

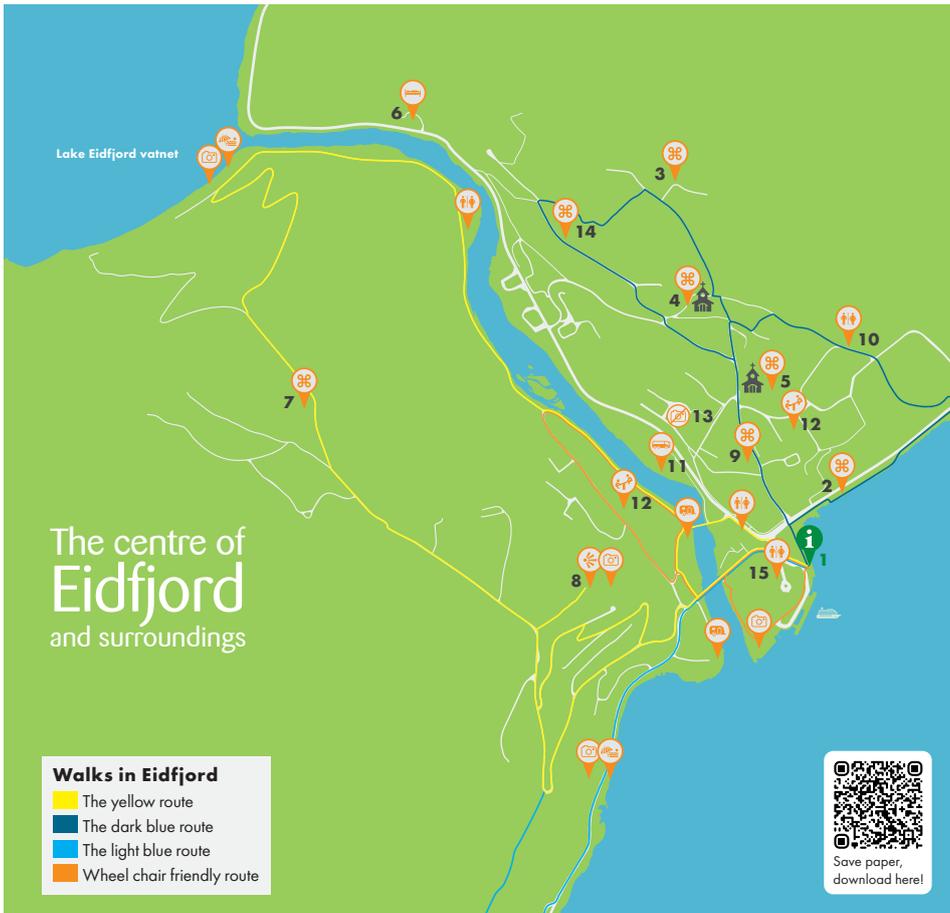
Example large ship (length 300 meters / 984 feet).



Example medium ship (length 238 meters / 784 feet).



MAPS OF TOWN CENTER



- 1 Tourist information
- 2 The knitted trees
- 3 Tråagarden Farm & Farm Shop
- 4 Eidfjord Old Church
- 5 Eidfjord New Church
- 6 Kvamsdal Pensjonat
- 7 Burial mound from the Iron- and Viking ages
- 8 Hodna - view point
- 9 Ravenheart Viking Exhibit
- 10 Public toilet outside the fire station (open daytime during the summer season)
- 11 Bus parking
- 12 Playground
- 13 Private playground, no photo zone
- 14 Solveigs tiny gallery
- 15 Public toilet

THE YELLOW ROUTE on the map takes you to the graves from the Iron- and Viking ages (7) on the Hæreid mountain plateau appr. 100 metres above sea level. This is the largest prehistoric burial ground in Western Norway. During your trip you'll get to a very nice viewpoint of the fjord from Hodna (8). Starting point: By the bridge. Duration: 75-90 minutes.

THE DARK BLUE ROUTE on this map takes you to the churches (4 + 5) in Eidfjord, the new church from 1980 and the old, midaveal St. Jacobs church built in 1309 (closed). Visit Tråagarden Farm (3). Experience local farm traditions and livestock. Farm shop with local cider and apple juice from Draopar. Visit Ravenheart Viking Exhibit (9) on your way back. These are both open on most days with cruise ships. Duration: appr. 60 min.

THE LIGHT BLUE ROUTE continue your trek from the yellow route. The route goes from Hereidsvegen on to a rough path with great fjord views, thereafter steep down to a residential area and further on along the fjord back to the center. This route is a bit more difficult than the other routes. Duration: appr. 60 min.

- Public toilet
- Accommodation
- Camping/RV parking
- Information
- Cruise port
- Photo spot #eidfjord frame
- Viewing point
- Beach
- Places to visit
- Bus parking
- Playground
- Private playground, no photo zone



- 1 Tourist information
- 2 Park with beach-volleyball court and a 5 meters tall swing
- 3 Du & Jeg clothing and gift shop
- 4 Væringfoss Hotel
- 5 Vik Pensjonat & Hytter / Vik Café & Bakeri
- 6 Eidfjord Hotel / Knaus Restaurant & Bar
- 7 Bergslien Turistheim
- 8 Bruheim Camping
- 9 Kjærtveit Camping
- 10 YX-Eidfjord gas station
- 11 Pharmacy / Public toilet
- 12 Fjell & Fjord Kafé og Kremmeri
- 13 Anchalees Thai Food
- 14 Sjel & Gane bar and restaurant
- 15 Ravenheart Viking Exhibit
- 16 Public bus stop
- 17 Coop Prix grocery store
- 18 Joker grocery store / post office
- 19 Souvenir shop
- 20 Dolce Vidda iskremeri
- 21 Doctor
- 22 Nils Bergslien art gallery / public toilet
- 23 Sculpture park
- 24 Eidfjord Auto Rent
- 25 Charging stations for electric cars

- Fjåk Chocolate shop
- Pota Madre - baked potatoes
- Recycling bins
- Public toilet
- Accommodation
- Camping/RV parking
- Restaurants
- Information
- Cruise port
- Marina
- Gas station
- Public park
- Charging stations
- Bus stop
- Bus parking
- Doctor
- Pharmacy
- Post office
- Shop
- Viewing point
- Beach
- Places to visit
- Recycling bins

Guidelines for VISITING CRUISE LINES

Recommendations from Norwegian Cruise Ports and Destinations

Cruise Norway's destinations welcome cruise lines and their guests. These recommendations reflect commonly shared priorities among ports and destinations along the Norwegian coast. They aim to support safe, respectful, and valuable visits – for guests, local communities, and the environment.

Together, we can ensure cruise continues to be a welcome and respected part of tourism in Norway.

Bergen, Norway 2026
→ cruise-norway.no

Guidelines for CRUISE GUESTS

Visiting Cruise Norway's Ports & Destinations

Welcome to Norway! We're delighted to have you visiting our beautiful ports and destinations.

To help make your stay safe, enjoyable, and respectful of local customs, we kindly ask you to keep the following guidelines in mind:

Bergen, Norway 2026
→ cruise-norway.no

KEY RECOMMENDATIONS FOR CRUISE LINES

- **Engage with Local Destination Management**
Coordinate with local destination partners to ensure accurate and relevant information in tour descriptions and port presentations.
- **Use Certified Local Guides and Services**
Used certified local guides when available. Prioritise use of local equipment (e.g., RIB boats, scooters, bicycles), or include added local value such as entrance to local attractions or locally sourced refreshments.
- **Respect the Port and Local Communities**
Avoid the use of outdoor loudspeakers, ship whistles, or music during both arrival and departure – especially in residential areas and sensitive cultural sites.
- **Follow Local Guidelines for nature Access and safety**
Ensure nature trails or protected areas used in tours are approved by local authorities and used in accordance with local regulations.
- **Avoid the use of Excursion Stickers**
Stickers often end up as litter. Use alternative methods for guest identification and grouping.
- **Consider Longer Port Stays**
Longer stays typically result in higher guest satisfaction and increased value creation for local businesses.

- **Contact the local Tourist Office**
The best way of fully discover each destination is to contact the local tourist office or destination management for advice.
→ [Cruise-norway.no](https://cruise-norway.no) | visitnorway.com
- **Buy local**
We encourage you to shop locally made products and Norwegian design.
- **Keep Norway clean**
Please help us keep Norway clean. Use rubbish bins where available or carry your litter with you until it can be recycled. Please do not throw cigarette butts on the ground.
- **Flying drone?**
If you want to use a drone, you need to follow national rules:
→ [Luftfartstilsynet.no/en/drones/flying-in-norway](https://luftfartstilsynet.no/en/drones/flying-in-norway)
- **Learn a few Norwegian words**
Learn a few words in Norwegian. It helps create meaningful connections with locals.
- **Ask before taking photos of people**
Feel free to chat with people but always ask before photos. Respect people's privacy and never photograph children at kindergartens or schools.
- **Do not feed birds**
Please do not feed birds. It harms nature and creates problems in cities.

LOCAL GUIDELINES FOR CRUISE LINES

ETA

- We prefer ETA after 9 am and no use of outdoor PM/radio before 9 am. In general we appreciate limited use of outdoor PM while docking in Eidfjord and no use of outdoor PM or horn after 7 pm.

Drills

- Not before 10 am or after 6 pm. Not on Sundays and public holidays.

Ship's whistle

- For normal manoeuvring or emergencies. Farewell signal before 7 pm or in agreement with PFSO.

Music when berthed

- Low volume only. Not allowed on Sundays and public holidays.

Sail away music

- Not allowed on open decks.

Public outside announcement

- Avoid public announcement outside, except in case of emergencies.

Lifeboat / rescue boat

- To be agreed in advance.

Tender boat

- To be agreed in advance.

Ships own rib/kayak tours

- Activities must comply with Norwegian laws. Speed restriction acc. to regulations in municipality of Eidfjord. Limit 5 knts in inner harbour. We strongly recommend to use local companies offering these activities.

Organised bike tours

- Activities must comply with Norwegian laws. Groups of maximum 10 bikers due to safety along the road. We strongly recommend using a local guide and/or local companies offering these activities.

Washing and painting

- Environmentally friendly chemicals only. Not on Sundays or public holidays.

Grinder / rust picker

- Not permitted.

Scrubbers

- Open loop not permitted. Eidfjord cruise port follows the national guidelines.

Spray painting

- Not permitted.

Maintenance

- To be agreed in advance.

Diving / hull rinsing and inspection

- To be agreed in advance.

Hull and underwater cleaning

- To be agreed in advance.

Propeller polishing

- To be agreed in advance.

Number of ships in port

- The infrastructure capacity ashore limits the number of ships per day. We want to avoid anchoring.

Number of passengers

- The infrastructure capacity ashore limits the number of passengers in port per day.

Enjoy your stay in Eidfjord!

- Pay attention and please sail slowly through the Hardangerfjord.

LOCAL GUIDELINES FOR CRUISE GUESTS

- Please do not destroy installations and property by attaching stickers.
- Please do not wander off the trails when walking or hiking, due to safety reasons.
- Please refrain from entering or taking photos of children in school or kindergarten play areas, public beaches and properties.

RATES FOR CRUISESHIPS AT EIDFJORD CRUISE PORT 2026

ALL RATES ARE EXCL. VAT AND VALID FOR UP TO A 24-HOUR PERIODE.

As of 01.01.2022 we've introduced environmentally differentiated fees based on EPI - Environmental Port Index on all rates except for water supply. The deadline for reporting is 72 hours.

There might be some additional costs if we're required to comply to the shipping company's health protocols. This may consist of additional staff at the port or other unforeseen costs.

Rates alongside quay	NOK
Fairway dues per GRT	0,10 (min. NOK 200 pr. call)
Quay dues per GRT (incl. mooring)	2,35
Passenger fee per pax	25
ISPS fee per pax	10
Rates at anchor	NOK
Fairway dues per GRT	0,10 (min. NOK 200 pr. call)
Service fee per pax	79
Fixed rate for prep. work	2450
Water supply	NOK
Water per m ³	32,5

Cancellation fee (not applicable in case of force majeure):	
18 months before the confirmed call:	10% of the regular quay dues
12 months before the confirmed call:	20% of the regular quay dues
6 months before the confirmed call:	30% of the regular quay dues
7 days before the confirmed call:	50% of the regular quay dues
48 hours before the confirmed call:	100% of the regular quay dues



The security crew at the Eidfjord Cruise Port: Terje Monsen and Leiv Henry Sæbø

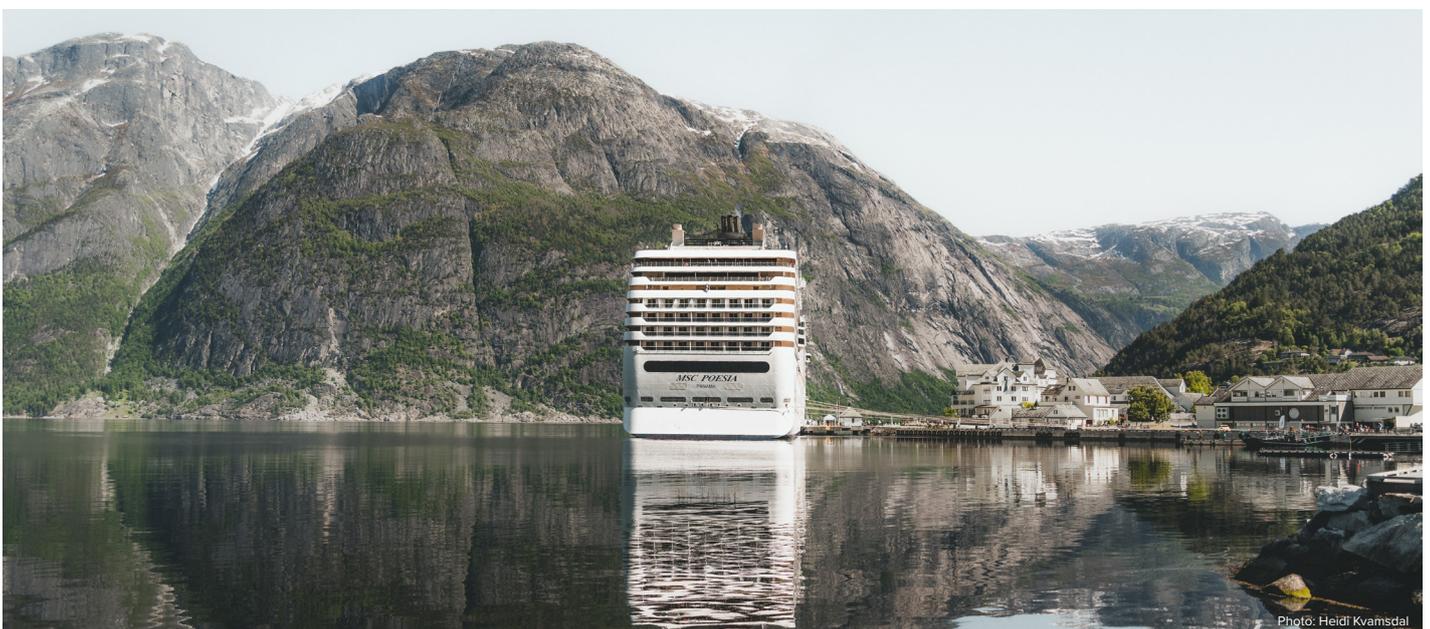


Photo: Heidi Kvamsdal

THE ENVIRONMENTAL PORT INDEX

The Environmental Port Index is founded upon a sophisticated calculation for the environmental impact of ships, which has been developed in collaboration with DNV and numerous shipping industry experts.

A unique reporting tool was then built around the calculation, with the aim of empowering ship owners and port operators to increase their operational efficiency while reducing their impact on the environment.

EPI Benefits: Cleaner water, fresher air, and a greener footprint for our industry; the Environmental Port Index has the potential to enhance the quality of life of everyone around the world. And in addition to locally and globally felt environmental benefits, the EPI opens up opportunities to deliver direct economic and ethical benefits, for ship owners and port operators alike.

Read more at <https://epiport.org>

Cruise ships shall report data from their call at port to epi@dnv.com no later than 72 hours after departure. This data will be used to allocate an EPI score, ranging from 0 (worst) to 100 (best). A change in % will be calculated using the following formula, and will apply on all rates except for water supply.

The following EPI will apply for 2025:

DESCRIPTION	SCORE	FORMULA	SURCHARGE/DISCOUNT
Break-even point, surcharge vs. Discount:	40		
At a score	< 40	$(40 - \text{EPI score}) * 3.75 / 100$	Max. 150 % surcharge
At a score	> 40	$(40 - \text{EPI score}) / (3.0 * \text{EPI score})$	Max. 20 % discount

Notes:

- If a ship fails to report data, it will be allocated a score of 0.

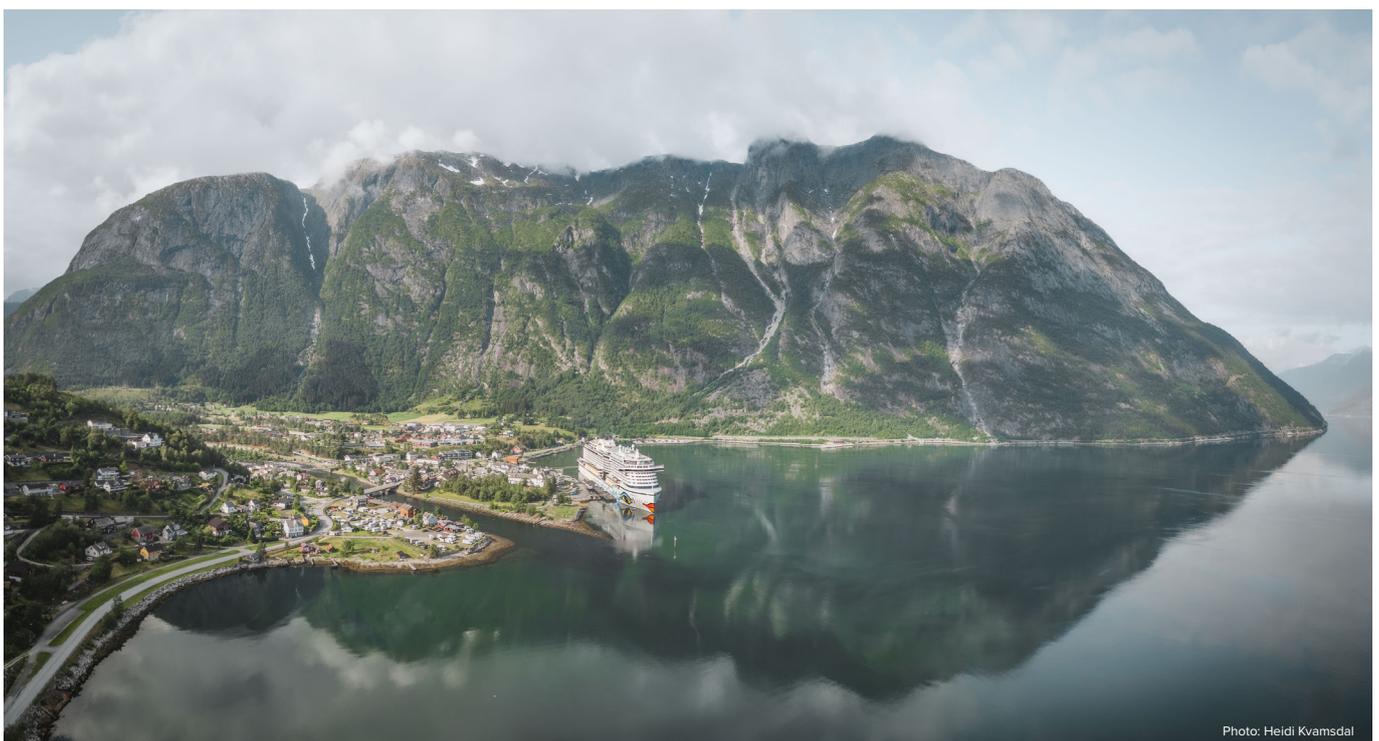
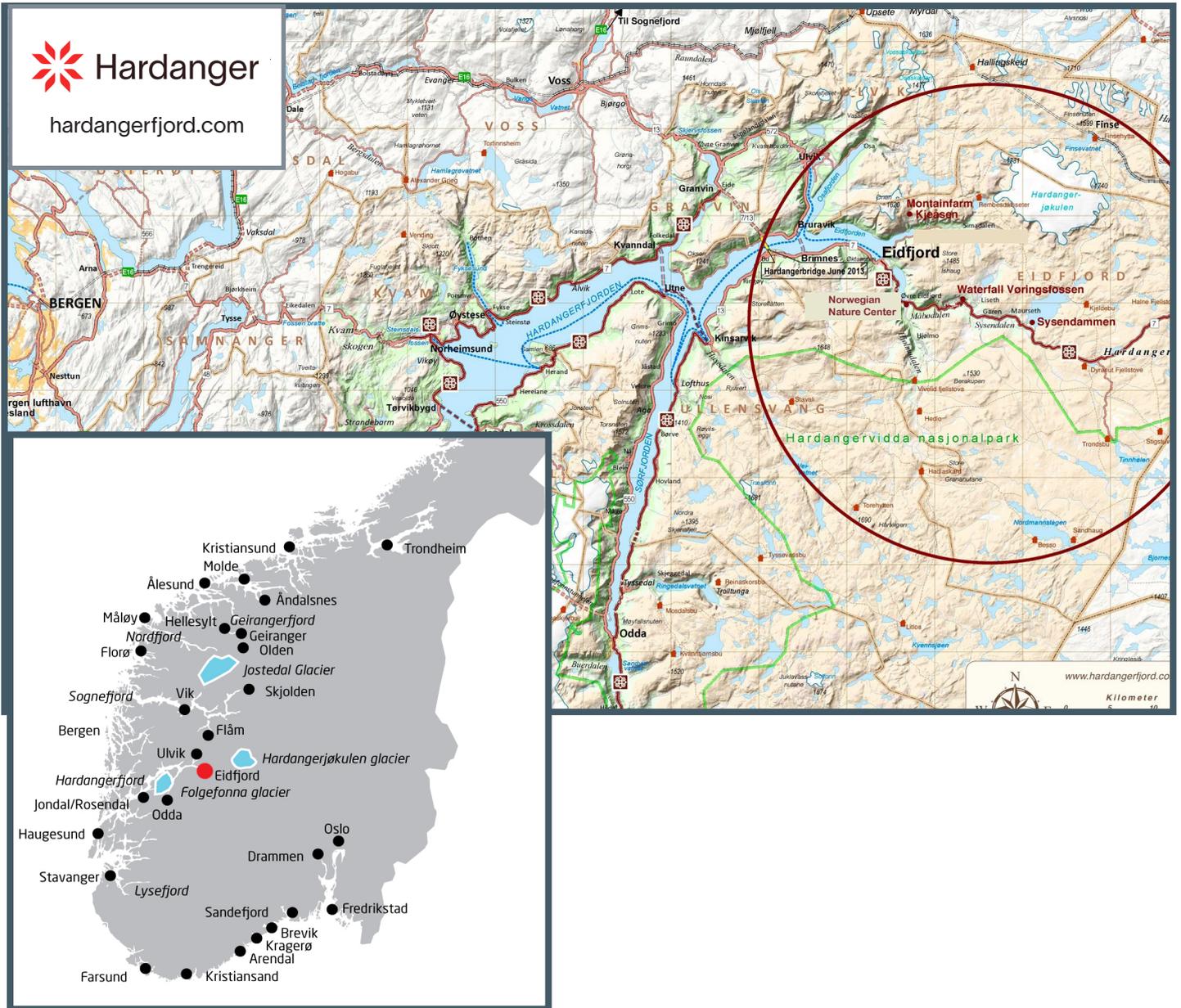


Photo: Heidi Kvamsdal

NORWAY AND HARDANGERFJORD MAPS



From EIDFJORD cruise port	Km	Directions:
Kjeåsen mountain farm	12	Fv 103 in direction Simadal
Norwegian Nature Centre	7	Rv 7 in direction Oslo
Vøringsfossen waterfall	20	Rv 7 in direction Oslo
Sysendammen	30	Rv 7 in direction Oslo
Geilo	90	Rv 7 in direction Oslo
Lofthus	40	Rv 7, Rv 13 in direction Bergen/Odda
Voss	55	Rv 7, Rv 13, Ev 16 in direction Bergen
Flåm	114	Rv 7, Rv 13, E 16
Bergen	153	Rv 7, Rv 13, E 16

PORT OF ULVIK



Photo: Visit Hardangerfjord

THE PEARL OF HARDANGER

In Ulvik the tourism has been a permanent fixture of daily life for more than 150 years. The warm summers, the tranquility and lush nature have attracted holiday-makers for generations. Ulvik offers an active holiday with a number of outdoor activities. Farm visits and excursions by coach and fjord cruisers are also included in our shore-ex menu. Ulvik and Hardanger, being the orchard of Norway, are famous for the fruit blossom in May. From June until late October we harvest sweet cherries, plums, pears and apples. Take a stroll through the compact village centre where you will find public services, shops, hotels and cafes as well as different exhibitions of arts and crafts. Shopping of high quality local products can be done at the Tourist Office and at local shops.



RATES FOR CRUISESHIPS IN ULVIK 2026

Landing Fee	NOK
The landing fee is per passenger based on the total number of passengers on board the ship.	52
Fairway dues	NOK
Fairway dues per GRT	0,07 (min. NOK 150 pr. call)
ISPS service	NOK
Price per person per hour (Normally 2-3 service/security crew in port, depending on capacity)	690
Cancellation fees (not applicable in case of force majeure):	
18 months before the confirmed call:	10% of the regular anchor dues
12 months before the confirmed call:	20% of the regular anchor dues
6 months before the confirmed call:	30% of the regular anchor dues
7 days before the confirmed call:	100% of the regular anchor dues



Photo: Solfure



PORT OF ULVIK

Visiting address:
Promenaden 2 – NO-5730 Ulvik
Mail: trine@fjordtindhoteles.no
Website: brakanes-hotel.no
PFSO: Trine Utne-Bacorn, + 47 47 64 89 80

Distance to village centre: 200 m

DOCKING INFORMATION

Landing largest ship: No limitations
Air draft: 55 m
Tidal movement: 0.5 – 1 m

TERMINAL FACILITIES (TURNAROUND)

Restrooms: Yes, at Brakanes hotel
Wi-Fi Service: Yes, at Brakanes hotel
Taxi
Distance to airport: 157 km – Bergen airport
Flesland

PORT SERVICES

Crew facilities: Wi-Fi at Brakanes hotel
VAT refund: No

SECURITY & ENVIRONMENT

Fenced terminals (ISPS) ISPS approved
NOx -regulations: National standard
Max ships per day: No limitation
Max pax per day: No limitation

ANCHORAGE

Max GT: No
Type of bottom: Sand
Minimum depth: 50 m
Distance from anchorage to tender pier:
50–300 m, depending on vessel.

TOURIST INFORMATION

Visiting address: Tyssevikvegen 9-11
Postal address: NO-5730 Ulvik
E-mail: visitulvik@ulvik.kommune.no
Phone: +47 400 07 199
Web: visitulvik.no
Distance from port: 200 m

WELCOME TO HARDANGERFJORD

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