Cruise Destination
HARDANGERFJORD
Facts & Facilities
2027


Photo: Visit Hardangerfjord


Photo: Heidi Kvamsdal


Photo: Heidi Kvamsdal

Port of Eidfjord | Port of Ulvik

Cruise Destination Hardangerfjord

MEMBER OF CRUISE EUROPE

MEMBER OF Cruise Norway

@visiteidfjord

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EIDFJORD CRUISE PORT - HARDANGERFJORD

Eidfjord is located in the innermost part of the famous Hardangerfjord. The cruise port is located in the centre of Eidfjord and offers the very best and safest conditions.

Eidfjord has a population of around 950. We are a thriving community and enjoy the fjord and mountains throughout the year. Hardangerfjord is the second longest fjord in Norway, 179 km – also called the Queen of the Fjords.
Vøringsfossen waterfall has been Norway's most visited natural attraction for a long time.
The construction of the viewpoints and the parking area at Fossatromma was completed in September 2024, making this attraction one of Norway's three national tourist icons! The project had been ongoing for several years, and now the new viewpoints by Fossli Hotel and the spectacular step bridge crossing above the waterfall are fully open to visitors. The Hardangervidda plateau and the Hardangerfjord continue to draw visitors from far beyond Norway's borders.

Due to the mild climate the region is also the orchard of Fjord Norway – here we grow apples, plums, pears and cherries. The blossom season in May/June is unique – the mountain sides are covered in white, pink and red flowers, from the white snow at the top down to the blue fjord. July – October is the harvesting season for fruit, sweet cherry and cider festivals in the small villages along the fjord.

Eidfjord offers a unique natural environment. With large contrasts and small distances you can experience the most and best of what Norway has to offer. Our visitors can find peace and quiet in the natural environment, in addition to visiting many of our attractions or joining many of our adventures and activities. Eidfjord is the gateway to the Hardangervidda, the largest high mountain plateau in Europe and Norway's largest national park.

Welcome to annual events and festivals in Eidfjord: National Day (May 17th), Local Food Festival (spring and autumn), Midsummer Night (June 23rd), Hardangerjøkulen Ultra - 100K (July), Norseman Xtreme Triathlon (August), Hardangervidda Marathon (Aug/Sept) and Hardanger Music Festival (Autumn).



The HARDANGER BRIDGE, which opened in August 2013, has made Eidfjord easier to access.
It is a 2 lane suspension bridge with sidewalks for pedestrians and bikers. The main span is 1310 meters and the total length is 1380 m. The airdraft is 55 meters. The bridge is the longest suspension bridge in Norway.

PORT OF EIDFJORD - TECHNICAL INFORMATION

Length quay:	160 meters
Depth of quay:	10,7 meters
Height of quay:	3,11 meters at chart datum 0, or approx. 2,20 meters at medium water level.
Able to handle ships:	up to 350 + meters in length
Air Draft:	55 meters
Water supply:	Capacity per tonne, approx 70 m^3 per hour.
Number of hoses:	2 hoses


Photo: Heidi Kvamsdal

Waste disposal:	No
Customs:	Tollvesenet i Bergen, tel.: (+47) 55 57 37 00
Tugboat:	No
Supplies:	Yes, by agent
Bunkers:	No
IMO no.	NOEDF - 0001
Port ID no.	273119
UN locator	NOEDF
Port Channel	VHF - 12
ISPS regulations:	Yes, Eidfjord Cruiseport is ISPS approved safety level 1

NAMES & CONTACTS

visiteidfjord.no

Visit Eidfjord KF
Eidfjord Cruise Port / Tourist information
Ostangvegen 23, N-5783 Eidfjord, Norway
Phone: (+47) 53 67 34 00
Website: visiteidfjord.no
E-mail: cruise@visiteidfjord.no or
turistinfo@visiteidfjord.no

GENERAL INFORMATION

Local time (+/- GMT): +1 GMT

CONTACT PERSON

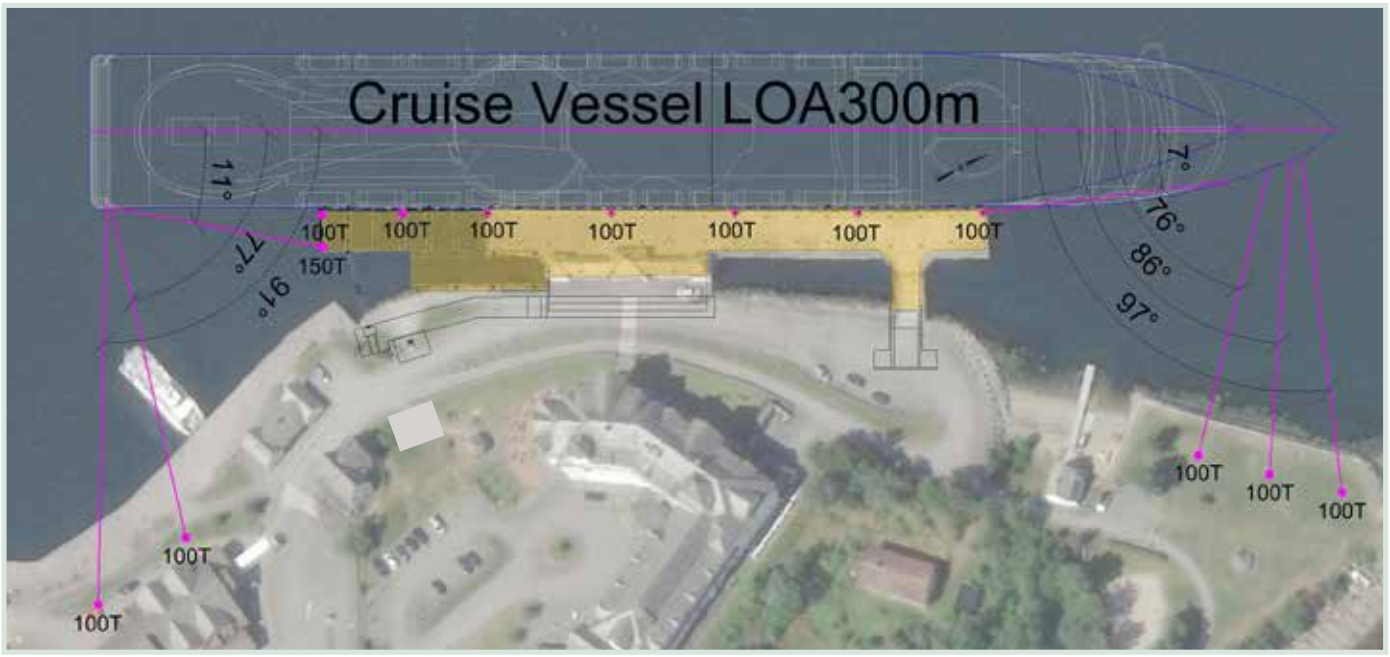
CEO: Inge Tangeraas
Phone: (+47) 98 20 67 67 | (+47) 53 67 34 00
E–mail address: inge@visiteidfjord.no

PFSO

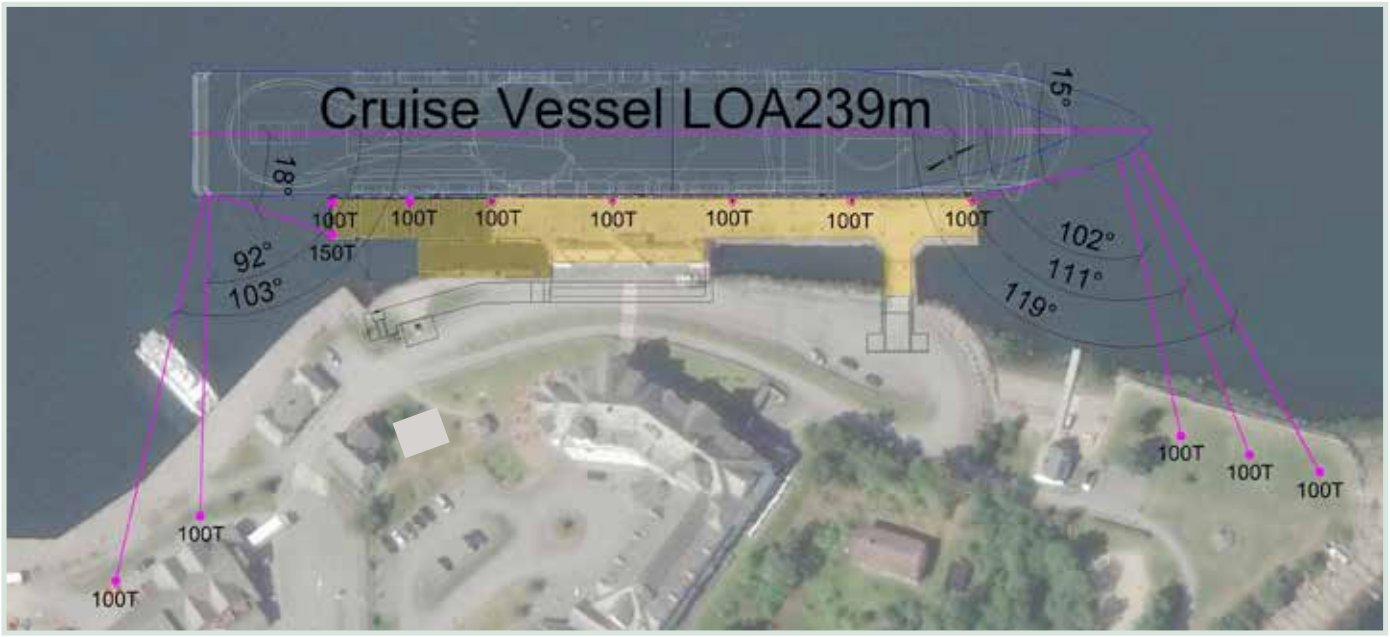
Arvid Hellevang
Phone: (+47) 93 48 64 87
E-mail address: cruise@visiteidfjord.no

PORT OF EIDFJORD - MAPS

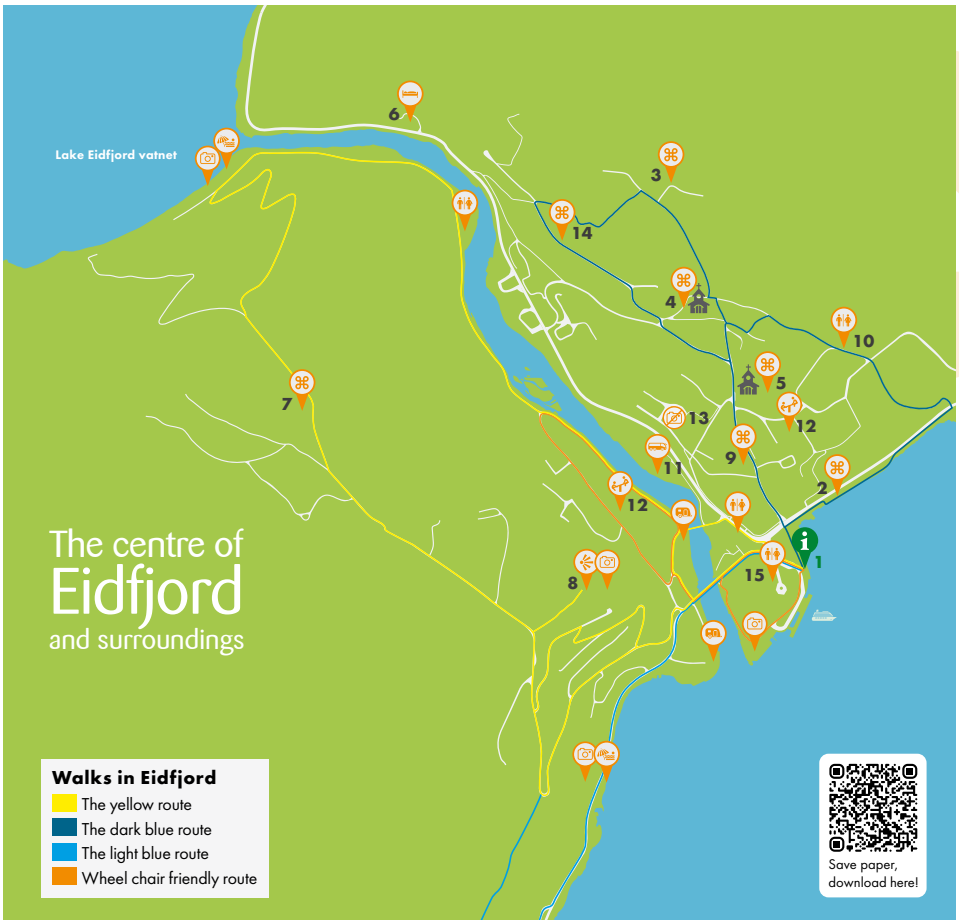
Example large ship (length 300 meters / 984 feet).



Example medium ship (length 239 meters / 784 feet).



MAPS OF TOWN CENTER



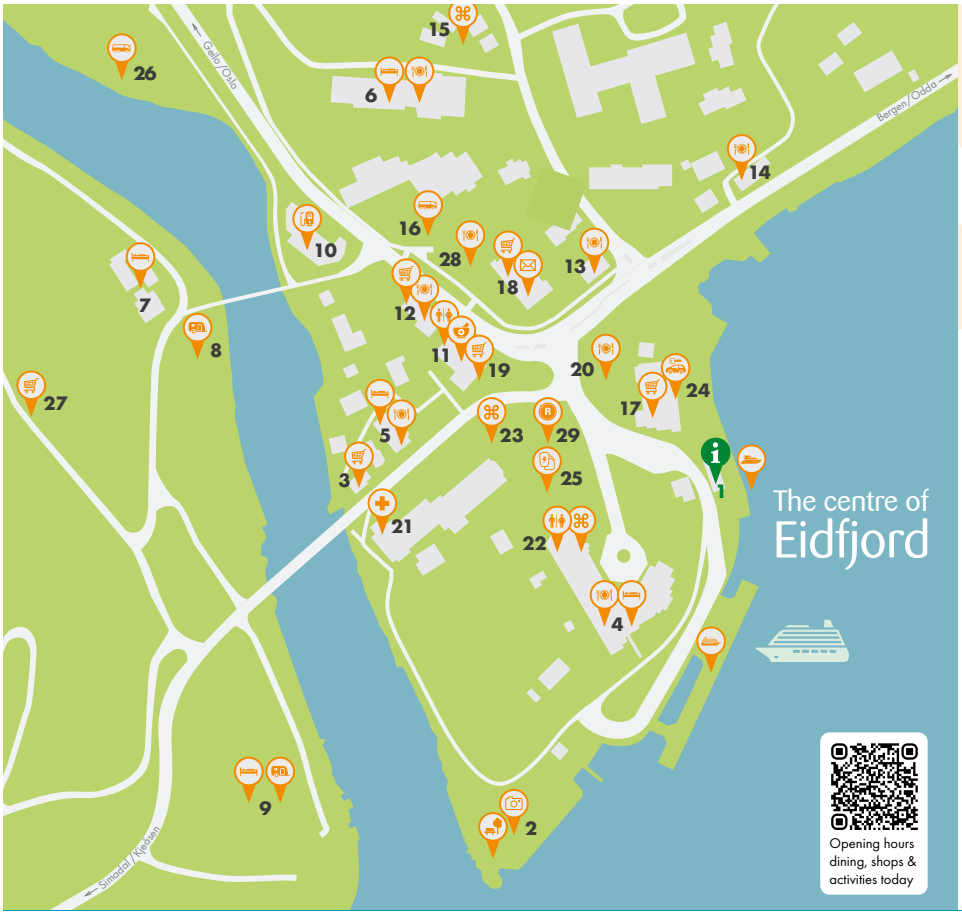
1 Tourist information
2 The knitted trees
3 Tråagarden Farm & Farm Shop
4 Eidfjord Old Church
5 Eidfjord New Church
6 Kvamsdal Pensjonat
7 Burial mound from the Iron- and Viking ages
8 Hodna - view point
9 Ravenheart Viking Exhibit
10 Public toilet outside the fire station (open daytime during the summer season)
11 Bus parking
12 Playground
13 Private playground, no photo zone
14 Solveigs tiny gallery
15 Public toilet

THE YELLOW ROUTE on the map takes you to the graves from the Iron- and Viking ages (7) on the Hæreid mountain plateau appr. 100 metres above sea level. This is the largest prehistoric burial ground in Western Norway. During your roundtrip you`ll get to a very nice viewpoint of the fjord from Hodna (8). Starting point: By the bridge. Duration: 75-90 minutes.

THE DARK BLUE ROUTE on this map takes you to the churches (4 + 5) in Eidfjord, the new church from 1980 and the old, mideavel St. Jacobs church built in 1309 (closed). Visit Tråagarden Farm (3). Experience local farm traditions and livestock. Farm shop with local cider and apple juice from Draopar. Visit Ravenheart Viking Exhibit (9) on your way back. These are both open on most days with cruise ships. Duration: appr. 60 min.

THE LIGHT BLUE ROUTE continue your trek from the yellow route. The route goes from Hereidsvegen on to a rough path with great fjord views, thereafter steep down to a residential area and further on along the fjord back to the center. This route is a bit more difficult than the other routes. Duration: appr. 60 min.

Public toilet
Accomodation
Camping/RV parking
Information
Cruise port
Photo spot #eidfjord frame
Viewing point
Beach
Places to visit
Bus parking
Playground
Private playground, no photo zone



1 Tourist information
2 Park with beach-volleyball court and a 5 meters tall swing
3 Du & Jeg clothing and gift shop
4 Vøringfoss Hotel
5 Vik Pensjonat & Hytter / Vik Cafè & Bakeri
6 Eidfjord Hotel / Knaus Restaurant & Bar
7 Bergslien Turistheim
8 Bruheim Camping
9 Kjærtveit Camping
10 YX-Eidfjord gas station
11 Pharmacy / Public toilet
12 Fjell & Fjord Kafè og Kremmeri
13 Anchalees Thai Food
14 Sjel & Gane bar and restaurant
15 Ravenheart Viking Exhibit
16 Public bus stop
17 Coop Prix grocery store
18 Joker grocery store / post office
19 Souvenir shop
20 Dolce Vidda iskremeri
21 Doctor
22 Nils Bergslien art gallery / public toilet
23 Sculpture park
24 Eidfjord Auto Rent
25 Charging stations for electric cars
27 Fjäk Chocolate shop
28 Pota Madre - baked potatos
29 Recycling bins

Public toilet
Accomodation
Camping/RV parking
Restaurants
Information
Cruise port
Marina
Gas station
Public park
Photo spot #eidfjord frame
Car rental
Charging stations
Bus stop
Bus parking
Doctor
Pharmacy
Post office
Shop
Viewing point
Beach
Places to visit
Recycling bins

Cruise Norway

Guidelines for VISITING CRUISE LINES

Recommendations from Norwegian Cruise Ports and Destinations

Cruise Norway's destinations welcome cruise lines and their guests. These recommendations reflect commonly shared priorities among ports and destinations along the Norwegian coast. They aim to support safe, respectful, and valuable visits – for guests, local communities, and the environment.

Together, we can ensure cruise continues to be a welcome and respected part of tourism in Norway.

Bergen, Norway 2026
→ cruise-norway.no

KEY RECOMMENDATIONS FOR CRUISE LINES

- → **Engage with Local Destination Management**
  Coordinate with local destination partners to ensure accurate and relevant information in tour descriptions and port presentations.
- → **Use Certified Local Guides and Services**
  Used certified local guides when available. Prioritise use of local equipment (e.g., RIB boats, scooters, bicycles), or include added local value such as entrance to local attractions or locally sourced refreshments.
- → **Respect the Port and Local Communities**
  Avoid the use of outdoor loudspeakers, ship whistles, or music during both arrival and departure – especially in residential areas and sensitive cultural sites.
- → **Follow Local Guidelines for nature Access and safety**
  Ensure nature trails or protected areas used in tours are approved by local authorities and used in accordance with local regulations.
- → **Avoid the use of Excursion Stickers**
  Stickers often end up as litter. Use alternative methods for guest identification and grouping.
- → **Consider Longer Port Stays**
  Longer stays typically result in higher guest satisfaction and increased value creation for local businesses.

Cruise Norway

Guidelines for CRUISE GUESTS

Visiting Cruise Norway's Ports & Destinations

Welcome to Norway! We're delighted to have you visiting our beautiful ports and destinations.

To help make your stay safe, enjoyable, and respectful of local customs, we kindly ask you to keep the following guidelines in mind:

- → **Contact the local Tourist Office**
  The best way of fully discover each destination is to contact the local tourist office or destination management for advice.
  → Cruise-norway.no | visitnorway.com
- → **Buy local**
  We encourage you to shop locally made products and Norwegian design.
- → **Keep Norway clean**
  Please help us keep Norway clean. Use rubbish bins where available or carry your litter with you until it can be recycled. Please do not throw cigarette butts on the ground.
- → **Flying drone?**
  If you want to use a drone, you need to follow national rules:
  → Luftfartstilsynet.no/en/drones/flying-in-norway
- → **Learn a few Norwegian words**
  Learn a few words in Norwegian. It helps create meaningful connections with locals.
- → **Ask before taking photos of people**
  Feel free to chat with people but always ask before photos. Respect people's privacy and never photo-graph children at kindergartens or schools.
- → **Do not feed birds**
  Please do not feed birds. It harms nature and creates problems in cities.

Bergen, Norway 2026
→ cruise-norway.no

LOCAL GUIDELINES FOR CRUISE LINES

ETA
- We prefer ETA after 9 am and no use of outdoor PM/radio before 9 am. In general we appreciate limited use of outdoor PM while docking in Eidfjord and no use of outdoor PM or horn after 7 pm.

Drills
- Not before 10 am or after 6 pm. Not on Sundays and public holidays.

Ship's whistle
- Avoid use of ships whistle at all times, unless strictly necessary.

Silent Port
- We strive to maintain a "Silent Port" by avoiding the use of ship's whistle upon departure.

Music when berthed
- Low volume only. Not allowed on Sundays and public holidays.

Sail away music
- Not allowed on open decks.

Public outside announcement
- Avoid public announcement outside, except in case of emergencies.

Lifeboat / rescue boat
- To be agreed in advance.

Tender boat
- To be agreed in advance.

Ships own rib/kayak tours
- Activities must comply with Norwegian laws. Speed restriction acc. to regulations in municipality of Eidfjord. Limit 5 knts in inner harbour. We strongly recommend to use local companies offering these activities.

Organised bike tours
- Activities must comply with Norwegian laws. Groups of maximum 10 bikers due to safety along the road. We strongly recommend using a local guide and/or local companies offering these activities.

Washing and painting
- Environmentally friendly chemicals only. Not on Sundays or public holidays.

Grinder / rust picker
- Not permitted.

Scrubbers
- Open loop not permitted. Eidfjord cruise port follows the national guidelines.

Spray painting
- Not permitted.

Maintenance
- To be agreed in advance.

Diving / hull rinsing and inspection
- To be agreed in advance.

Hull and underwater cleaning
- To be agreed in advance.

Propeller polishing
- To be agreed in advance.

Number of ships in port
- The infrastructure capacity ashore limits the number of ships per day. We want to avoid anchoring.

Number of passengers
- The infrastructure capacity ashore limits the number of passengers in port per day.

Enjoy your stay in Eidfjord!
- Pay attention and please sail slowly through the Hardangerfjord.

LOCAL GUIDELINES FOR CRUISE GUESTS

- Please do not destroy installations and property by attaching stickers.
- Please do not wander off the trails when walking or hiking, due to safety reasons.
- Please refrain from entering or taking photos of children in school or kindergarten play areas, public beaches and properties.

RATES AT PORT OF EIDFJORD 2027

ALL RATES ARE EXCL. VAT AND VALID FOR UP TO A 24-HOUR PERIODE.

As of 01.01.2022 we've introduced environmentally differentiated fees based on EPI - Environmental Port Index on all rates except for water supply. The deadline for reporting is 72 hours.

There might be some additional costs if we're required to comply to the shipping company's health protocols. This may consist of additional staff at the port or other unforseen costs.

HIGH SEASON | 1 APRIL–31 OCTOBER | 100% RATES

Rates alongside quay

Fee	Rate	Unit
Quay dues	NOK 2,45	per GT
Passenger dues	NOK 26,00	per passenger
Fairway dues	NOK 0,10	per GT
ISPS fee	NOK 11,00	per passenger
Water	NOK 33,00	per m³

Rates at anchor

Fee	Rate	Unit
Fairway dues	NOK 0,10	per GT
Service fee	NOK 83,00	per passenger
Preparation work	NOK 2 575,00	per call

OFF-SEASON | 1 NOVEMBER–31 MARCH

Rates alongside quay | 50% discount on quay dues only

Fee	Rate	Unit
Quay dues	NOK 1,225	per GT
Passenger dues	NOK 26,00	per passenger
Fairway dues	NOK 0,10	per GT
ISPS fee	NOK 11,00	per passenger
Water	NOK 33,00	per m³

Rates at anchor | 100% year-round

Fee	Rate	Unit
Fairway dues	NOK 0,10	per GT
Service fee	NOK 83,00	per passenger
Preparation work	NOK 2 575,00	per call

MOORING AND UNMOORING FEES

Vessel size (GT)	Mooring	Unmooring
0–9,999 GT	NOK 1 800	NOK 1 200
10,000–19,999 GT	NOK 2 900	NOK 1 900
20,000–49,999 GT	NOK 4 200	NOK 2 800
50,000–99,999 GT	NOK 5 400	NOK 3 600
100,000 GT and above	NOK 6 600	NOK 4 400

SURCHARGES MOORING & UNMOORING OUTSIDE REGULAR WORKING HOURS

Day	Time	Surcharge
Weekdays	17:00–21:00	50%
Weekdays	21:00–06:00	100%
Sat., Sun. and public holidays	All day	100%

Surcharges apply to the applicable service fee.

ADDITIONAL MOORING SERVICE

Service	Additional fee	
Mooring boat	NOK 2 000	

CANCELLATION FEE QUAY DUES (NOT APPLICABLE IN CASE OF FORCE MAJEURE)

Cancellation deadline	Fee
18 months before the confirmed call	10% of the regular quay dues
12 months before the confirmed call	20% of the regular quay dues
6 months before the confirmed call	30% of the regular quay dues
7 days before the confirmed call	50% of the regular quay dues
48 hours before the confirmed call	100% of the regular quay dues

THE ENVIRONMENTAL PORT INDEX

The Environmental Port Index is founded upon a sophisticated calculation for the environmental impact of ships, which has been developed in collaboration with DNV and numerous shipping industry experts.

A unique reporting tool was then built around the calculation, with the aim of empowering ship owners and port operators to increase their operational efficiency while reducing their impact on the environment.

EPI Benefits: Cleaner water, fresher air, and a greener footprint for our industry; the Environmental Port Index has the potential to enhance the quality of life of everyone around the world. And in addition to locally and globally felt environmental benefits, the EPI opens up opportunities to deliver direct economic and ethical benefits, for ship owners and port operators alike.

Read more at https://epiport.org

Cruise ships shall report data from their call at port to epi@dnv.com no later than 72 hours after departure. This data will be used to allocate an EPI score, ranging from 0 (worst) to 100 (best). A change in % will be calculated using the following formula, and will apply on all rates except for water supply.

The following EPI will apply for 2027:

DESCRIPTION	SCORE	FORMULA	SURCHARGE/DISCOUNT
Break-even point, surcharge vs. Discount:	40		
At a score	< 40	(40 – EPI score) *3.75/100	Max. 150 % surcharge
At a score	> 40	(40 – EPI score) / (3.0* EPI score)	Max. 20 % discount

Notes:

• If a ship fails to report data, it will be allocated a score of 0.



Photo: Heidi Kvamsdal



SHORE POWER
IN EIDFJORD

Shore power for cruise ships

From the 2027 cruise season, cruise vessels calling at Eidfjord will have access to shore power at berth. The installation complies with ISO/IEC/IEEE 80005-1, the international standard for high-voltage shore connections for cruise ships. The system is owned and operated by Plug Eidfjord AS.

Bookings
Shore power should preferably be booked at the same time as berth is reserved, and no later than four weeks prior to call. All bookings must be made by contacting cruise@visiteidfjord.no

Pricing, terms & conditions
Current pricing and terms for use of the shore power service are available at www.plugport.no. Pricing is based on the costs associated with operating the shore power facility and purchasing electrical power.

First call and commissioning
For first calls and commissioning, special conditions and pricing may apply. For any inquiries, please contact operations@plugport.no

TECHNICAL SPECIFICATION:

Available capacity:	12 MVA
Voltage:	6.6 and 11 kV
Frequencies:	50 and 60 Hz
Number of supply pits:	2
Supplier of HVSC:	PowerCon
Supplier of CMS:	ShoreLink
Available on berth:	Eidfjord Cruise Port



Eidfjord: Overview of the quay



Eidfjord: Vøringsfossen waterfall



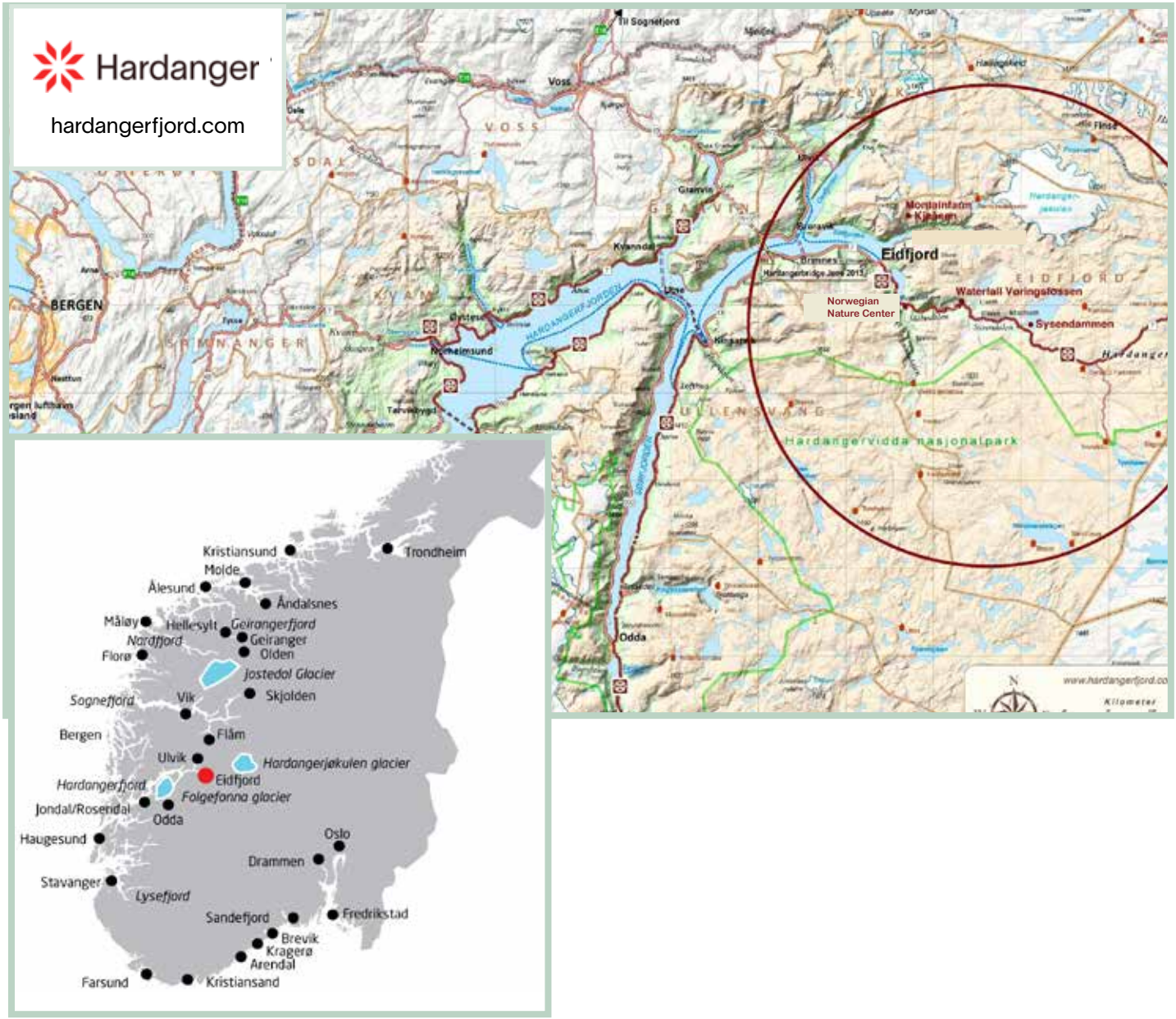
Eidfjord: Cruise berth, supply pits and location of HVSC

Operational/technical questions: operations@plugport.no
Bookings: cruise@visiteidfjord.no
Other inquiries: cruise@visiteidfjord.no
More info: https://www.plugport.no/shore-power-location/eidfjord

plug

Eidfjord

NORWAY AND HARDANGERFJORD MAPS



From EIDFJORD cruise port	Km	Directions:
Kjeåsen mountain farm	12	Fv 103 in direction Simadal
Norwegian Nature Centre	7	Rv 7 in direction Oslo
Vøringsfossen waterfall	20	Rv 7 in direction Oslo
Sysendammen	30	Rv 7 in direction Oslo
Geilo	90	Rv 7 in direction Oslo
Lofthus	40	Rv 7, Rv 13 in direction Bergen/Odda
Voss	55	Rv 7, Rv 13, Ev 16 in direction Bergen
Flåm	114	Rv 7, Rv 13, E 16
Bergen	153	Rv 7, Rv 13, E 16

PORT OF ULVIK


Photo: Switchback Norway

THE PEARL OF HARDANGER

In Ulvik the tourism has been a permanent fixture of daily life for more than 150 years. The warm summers, the tranquility and lush nature have attracted holiday-makers for generations. Ulvik offers an active holday with a number of outdoor activities. Farm visits and excursions by coach and fjord cruisers are also included in our shore-ex menu. Ulvik and Hardanger, being the orchard of Norway, are famous for the fruit blossom in May. From June until late October we harvest sweet cherries, plums, pears and apples. Take a stroll through the compact village centre where you will find public services, shops, hotels and cafes as well as different exhibitions of arts and crafts. Shopping of high quality local products can be done at the Tourist Office and at local shops.



Quay	Water depth	Length	Height	Fenders	Shore Power	Grey Water	Max Ship size
Anchorage	30-100 m				No	No	
Tenders	4-10 m	12.5 m	50 cm	Small	No	No	N/A



RATES FOR CRUISESHIPS IN ULVIK 2027

Landing Fee	NOK
The landing fee is per passenger based on the total number of passengers on board the ship.	58

Fairway dues	NOK
Fairway dues per GRT	0,07 (min. NOK 150 pr. call)

ISPS service	NOK
Price per person per hour (Normally 2-3 service/security crew in port, depending on capacity)	725

Cancellation fees (not applicable in case of force majeure):

18 months before the confirmed call:	10% of the regular anchor dues
12 months before the confirmed call:	20% of the regular anchor dues
6 months before the confirmed call:	30% of the regular anchor dues
14 days before the confirmed call:	100% of the regular anchor dues


Photo: Solfure



PORT OF ULVIK

Visiting address:
Promenaden 2 – NO-5730 Ulvik
Mail: trine@fjordtindhotels.no
Website: brakanes-hotel.no
PFSO: Trine Utne-Bacorn (+ 47) 47 64 89 80

Distance to village centre: 200 m

DOCKING INFORMATION

Landing largest ship: No limitations
Air draft: 55 m
Tidal movement: 0.5 – 1 m

TERMINAL FACILITIES (TURNAROUND)

Restrooms: Yes, at Brakanes hotel
Wi-Fi Service: Yes, at Brakanes hotel
Distance to airport: 157 km – Bergen airport Flesland

PORT SERVICES

Crew facilities: Wi-Fi at Brakanes hotel
VAT refund: No

SECURITY & ENVIRONMENT

Fenced terminals (ISPS) ISPS approved
NOx -regulations: National standard
Max ships per day: No limitation
Max pax per day: No limitation

ANCHORAGE

Max GT: No
Type of bottom: Sand
Minimum depth: 50 m
Distance from anchorage to tender pier: 50–300 m, depending on vessel.

TOURIST INFORMATION

Visiting address: Tyssevikvegen 9-11
Postal address: NO-5730 Ulvik
E-mail: visitulvik@ulvik.kommune.no
Phone: (+47) 40 00 71 99
Web: visitulvik.no
Distance from port: 200 m

WELCOME TO HARDANGERFJORD

visiteidfjord.no | visitulvik.no


Photo: Benjamin Dalby


Photo: Tor Hveem


Photo:VisitHardangerfjord


Photo: Benjamin Dalby


Photo:VisitHardangerfjord


Photo: Halne Fjellstugu


Photo:Ravenheart Hardanger


Photo: Visit Eidfjord


Photo:Viktorija Valionyte


Photo: Heidi Kvamsdal


Photo: Heidi Kvamsdal


Photo: Jostein Vedvik